

# Business Resilience & Community Contribution Awards Presentation Ceremony



HKQAA hosted the first **Business Resilience & Community Contribution Awards** presentation ceremony on 27 August 2021 at the Cityview Hotel, Kowloon.

The Awards recognise organisations for their perseverance and agility under the new normal, and their commitment to caring for society. More than 170 organisations and sites were recognised.

The Awards aim to encourage organisations to strengthen measures to combat the pandemic, and improve their performance in occupational safety and health, business continuity and social responsibility, so as to prepare for post-pandemic recovery.

The sites that were awarded gold seals and silver seals came from more than 160 locations around the Hong Kong SAR, and represented many different business sectors, including property management, catering, tourism, exhibitions, finance, engineering, public transportation, social welfare and youth services. 11 well-known organisations were awarded the Management Award for Business Resilience & Community Contribution.

The Awards also recognise the important role played by both leaders and frontline personnel during the pandemic. The recipients of the Leadership Award for Business Resilience & Community Contribution tackle challenges with agility under the new normal. They strive to improve the management of their organisation, ensure the continuity of its business, care about the needs of employees and their families, and actively support the community.

The awarded frontline staff work in property management, station service, customer service and human resources. During the pandemic, they have performed their duties diligently and served people with care.



Representatives from awarded sites, and guests



Leaders and representatives from organisations receiving the Management Award for Business Resilience & Community Contribution



Frontline personnel are recognised for their contribution during the pandemic



Representatives from sites awarded gold and silver seals

**Ir C. S. Ho**, Chairman of HKQAA (left photo) said, "We are very pleased to see that, despite the lengthy pandemic situation, many organisations in Hong Kong are committed to addressing challenges, driving business resilience, and extending a caring hand to the community. I believe that with our joint efforts we can certainly turn crisis into opportunity and move towards a sustainable future."

**Mr Simon Wong Ka Wo, BBS, JP**, Deputy Chairman of HKQAA (right photo) said, "When society faces the most difficult times, it often brings out people's humanity. We have seen many awarded organisations not only trying to stabilise their core business, but also investing resources to strengthen epidemic prevention and health, protect customers and employees, provide assistance to disadvantaged groups, and demonstrate a spirit of mutual aid."



**Dr Michael Lam**, Chief Executive Officer of HKQAA (left photo) said that the awardees would continue to play a leading role and encourage more organisations and industry professionals to improve their performance in the areas of anti-epidemic preparations, occupational safety and health, business continuity and social responsibility. He believed this would strengthen their ability to deal with different risks, and at the same time make a greater contribution to the sustainable development of society in the future.

**Mr P C Chan**, Deputy Chief Executive Officer of HKQAA (right photo) stressed that HKQAA will continue to meet the needs of industry and society, and actively develop more innovative services with a strategic vision, assisting enterprises and society to address future challenges and seize opportunities for development.





### Leadership Award for Business Resilience & Community Contribution

*\*Listed in no particular order*



AsiaWorld-Expo Management Limited  
Irene Chan, Chief Executive Officer



China Everbright Bank Co., Ltd., Hong Kong Branch  
Fanny Chan, Chief Administrative Officer, Head of Human Resources



Goodwill Management Limited  
Jackie Tong, District Manager



Hong Kong Convention and Exhibition Centre (Management) Limited  
Tong Kam Wai, Thomas, Deputy Managing Director



Jones Lang LaSalle Property Management Services Limited  
Chung Chi Hung, Executive Director, Head of Property Management



Kai Shing Management Services Limited  
Kevin Chu, Director



LH Group  
Simon Wong, Chairperson, Chief Executive Officer



Metropark Hotel Kowloon  
Raymond Liu, General Manager



MTR Corporation Limited  
Lee Tony Kar Yun, Operations Director



The Lok Sin Tong Benevolent Society, Kowloon  
Lau Oi Sze, Chief Executive



Zhen Hua Engineering Co Ltd  
Ng Chun Man, Deputy General Manager

### Frontline Award for Business Resilience & Community Contribution



A number of frontline personnel receiving the Frontline Award for Business Resilience & Community Contribution. The awardees list is shown on the back page.



## Management Award for Business Resilience & Community Contribution



**AsiaWorld-Expo Management Limited**



**China Everbright Bank Co., Ltd., Hong Kong Branch**



**Goodwill Management Limited**



**Hong Kong Convention and Exhibition Centre (Management) Limited**



**Jones Lang LaSalle Property Management Services Limited**



**LH Group**



**Metropark Hotel Kowloon**



**MTR Corporation Limited**



**The Lok Sin Tong Benevolent Society, Kowloon**



**Zhen Hua Engineering Co Ltd**



**Kai Shing Management Services Limited**

*\*Listed in no particular order*



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Gold Sponsors 金贊助



Silver Sponsors 銀贊助



Sponsor 贊助



(Organisations are listed in no particular order 機構排名不分先後)



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HKQAA Recognition Program for Organisations 2021  
Business Resilience & Community Contribution Awards

Management Award for Business Resilience & Community Contribution  
Awardees List

<p>Management Award for Business Resilience &amp; Community Contribution (Innovation for Excellence)</p> <p><b>AsiaWorld-Expo Management Limited</b></p> <p>Leadership Award <b>Irene Chan, Chief Executive Officer</b></p> <p>Frontline Award <b>Simon Ho, Catering Services Manager</b></p>	<p>Management Award for Business Resilience &amp; Community Contribution (Employee Support for Excellence)</p> <p><b>China Everbright Bank Co., Ltd., Hong Kong Branch</b></p> <p>Leadership Award <b>Fanny Chan, Chief Administrative Officer, Head of Human Resources</b></p>
<p>Management Award for Business Resilience &amp; Community Contribution (Workplace for Excellence) and Grand Award</p> <p><b>Goodwill Management Limited</b></p> <p>Leadership Award <b>Jackie Tong, District Manager</b></p> <p>Frontline Award <b>Chan Ka Hung, Customer Service Officer</b></p>	<p>Management Award for Business Resilience &amp; Community Contribution (Customer Partnership for Excellence)</p> <p><b>Hong Kong Convention and Exhibition Centre (Management) Limited</b></p> <p>Leadership Award <b>Tong Kam Wai, Thomas, Deputy Managing Director</b></p> <p>Frontline Award <b>Yam Ching Yi, Nichola, Assistant Executive Housekeeper</b></p>
<p>Management Award for Business Resilience &amp; Community Contribution (Shared Knowledge for Excellence) and Grand Award</p> <p><b>Jones Lang LaSalle Property Management Services Limited</b></p> <p>Leadership Award <b>Chung Chi Hung, Executive Director, Head of Property Management</b></p> <p>Frontline Award <b>Leung Kwok Chu, Senior Property Manager</b></p>	<p>Management Award for Business Resilience &amp; Community Contribution (Innovation for Excellence) and Grand Award</p> <p><b>Kai Shing Management Services Limited</b></p> <p>Leadership Award <b>Kevin Chu, Director</b></p> <p>Frontline Award <b>Cherry Tam, Customer Services Supervisor</b></p>
<p>Management Award for Business Resilience &amp; Community Contribution (Employee Partnership for Excellence)</p> <p><b>LH Group</b></p> <p>Leadership Award <b>Simon Wong, Chairperson, Chief Executive Officer</b></p> <p>Frontline Award <b>Sarah Tam, Senior Customer Service Manager</b></p>	<p>Management Award for Business Resilience &amp; Community Contribution (Workplace for Excellence)</p> <p><b>Metropark Hotel Kowloon</b></p> <p>Leadership Award <b>Raymond Liu, General Manager</b></p> <p>Frontline Award <b>Anny Tsang, Assistant Guest Service Manager</b></p>
<p>Management Award for Business Resilience &amp; Community Contribution (Innovation for Excellence) and Grand Award</p> <p><b>MTR Corporation Limited</b></p> <p>Leadership Award <b>Lee Tony Kar Yun, Operations Director</b></p> <p>Frontline Award <b>Lai Chu Fung, Station Officer</b></p>	<p>Management Award for Business Resilience &amp; Community Contribution (Community Support for Excellence)</p> <p><b>The Lok Sin Tong Benevolent Society, Kowloon</b></p> <p>Leadership Award <b>Lau Oi Sze, Chief Executive</b></p> <p>Frontline Award <b>Tsoi Man Yu, Social Services Manager</b></p>
<p>Management Award for Business Resilience &amp; Community Contribution (Workplace for Excellence)</p> <p><b>Zhen Hua Engineering Co Ltd</b></p> <p>Leadership Award <b>Ng Chun Man, Deputy General Manager</b></p> <p>Frontline Award <b>Chau Po Sze, Asst HR Officer</b></p>	 <p>The image shows two award certificates standing upright. Each certificate has a gold border and a white center with a gold ribbon graphic. The text on the certificates reads: 'HKQAA 香港品質保證局', 'Management Award for Business Resilience &amp; Community Contribution', '傑出抗逆貢獻管理大獎 2021', and '傑出抗逆貢獻管理大獎'.</p>



Gold Seal (G) / Silver Seal (S) for  
Business Resilience & Community Contribution

ARA Asset Management (Fortune) Limited	+WOO Phase 1	G	Hong Yip Service Company Limited	Tsuen Kam Centre (Shopping Arcade)	G
ARA Asset Management (Fortune) Limited	+WOO Phase 2	G	Hop On Management Company Limited	Hilton Plaza	G
ARA Asset Management (Fortune) Limited	Belvedere Square	G	Hop On Management Company Limited	MARBELLA MALL	G
ARA Asset Management (Fortune) Limited	Jubilee Square	G	Island Resort Estate Management Company Limited	Island Resort Mall	G
ARA Asset Management (Fortune) Limited	Laguna Plaza	G	Jones Lang LaSalle Management Services Limited	Bank of America Tower	G
ARA Asset Management (Fortune) Limited	Ma On Shan Plaza	G	Jones Lang LaSalle Management Services Limited	CCB Centre	G
ARA Asset Management (Fortune) Limited	Metro Town Shopping Mall	G	Jones Lane LaSalle Management Services Limited	CCB Tower	S
ARA Asset Management (Fortune) Limited – Fortune Metropolis	Fortune Metropolis	G	Jones Lang LaSalle Management Services Limited	Goldin Financial Global Centre	G
AsiaWorld-Expo Management Limited	Arena Kitchen	G	Jones Lang LaSalle Management Services Limited	Harbourside HQ	G
AsiaWorld-Expo Management Limited	Halls & Meeting Rooms	G	Jones Lang LaSalle Management Services Limited	Hing Wai Building	G
AsiaWorld-Expo Management Limited	NUVA	G	Jones Lang LaSalle Management Services Limited	Infinitus Plaza	G
C.H.K.C Building Management Limited	China Hong Kong City	G	Jones Lang LaSalle Management Services Limited	International Trade Tower	G
China Everbright Bank Co., Ltd., Hong Kong Branch		G	Jones Lang LaSalle Management Services Limited	One Kowloon	G
China Railway – China Railway First Group – Zhen Hua Engineering Joint Venture	Road Widening and Retrofitting Noise Barriers on Tai Po Road (Sha Tin Section)	G	Jones Lang LaSalle Management Services Limited	Serenade	G
Citywalk Management Company Limited	Citywalk	G	Jones Lang LaSalle Management Services Limited	The Hong Kong Club Building	G
Citywalk 2 Management Company Limited	Citywalk 2	G	Kai Shing Management Services Limited	Aegean Coast	G
Computer and Technologies Holdings Limited		G	Kai Shing Management Services Limited	Avignon	G
Discovery Bay Commercial Services Limited	DB North	G	Kai Shing Management Services Limited	Blossom Garden	S
Discovery Bay Commercial Services Limited	DB Plaza	G	Kai Shing Management Services Limited	Eight Regency	G
Discovery Bay Services Management Limited	Amalfi	G	Kai Shing Management Services Limited	Grand Pacific Views / Grand Pacific Heights	G
Discovery Bay Services Management Limited	Beach Village	G	Kai Shing Management Services Limited	Grand YOHO	G
Discovery Bay Services Management Limited	Bijou Hamlet	G	Kai Shing Management Services Limited	International Commerce Centre	G
Discovery Bay Services Management Limited	Chianti	G	Kai Shing Management Services Limited	King's Park Villa	S
Discovery Bay Services Management Limited	DB Plaza	G	Kai Shing Management Services Limited	Metroplaza	G
Discovery Bay Services Management Limited	Greenvale Village	G	Kai Shing Management Services Limited	Metropolis Plaza	G
Discovery Bay Services Management Limited	Headland Village	G	Kai Shing Management Services Limited	Millennium Trade Centre	G
Discovery Bay Services Management Limited	Hillgrove Village	G	Kai Shing Management Services Limited	MOKO	G
Discovery Bay Services Management Limited	La Costa	G	Kai Shing Management Services Limited	New Town Plaza Phase I	G
Discovery Bay Services Management Limited	La Vista & La Serene	G	Kai Shing Management Services Limited	New Town Plaza Phase III	G
Discovery Bay Services Management Limited	Midvale Village	G	Kai Shing Management Services Limited	One Harbour Square	G
Discovery Bay Services Management Limited	Neo Horizon	G	Kai Shing Management Services Limited	Royal Sea Crest	G
Discovery Bay Services Management Limited	Parkridge & Parkland Drive	G	Kai Shing Management Services Limited	Sea Crest Villa Phase 1	G
Discovery Bay Services Management Limited	Parkvale Village	G	Kai Shing Management Services Limited	Sun Kwai Hing Plaza	G
Discovery Bay Services Management Limited	Parkvale Village	G	Kai Shing Management Services Limited	Tai Po Mega Mall	G
Discovery Bay Services Management Limited	Peninsula Village	G	Kai Shing Management Services Limited	Two Harbour Square	G
Discovery Bay Services Management Limited	Phase 17	G	Kai Shing Management Services Limited	V city	G
Discovery Bay Services Management Limited	Poggibonsi	G	Kai Shing Management Services Limited	V Walk	G
Discovery Bay Services Management Limited	Positano	G	Kai Shing Management Services Limited	Yoho Midtown	G
Discovery Bay Services Management Limited	Siena One	G	Kai Shing Management Services Limited	Yuk Po Court	G
Discovery Bay Services Management Limited	Siena Two	G	Keppel Seghers – Zhen Hua Joint Venture	Integrated Waste Management Facilities Phase 1	S
Festival Walk (2011) Limited	Festival Walk	G	Keyesen Property Management Services Limited	Great Eagle Centre	G
Goodwell Property Management Limited	The Laguna Mall	G	Keyesen Property Management Services Limited	Langham Place Shopping Mall	G
Hang Lung Real Estate Agency Limited	Amoy Plaza	S	Keyesen Property Management Services Limited	Three Garden Road	G
HEADQUARTERS LIMITED		G	Lee Tung Avenue Management Company Limited	Lee Tung Avenue	G
HKR Limited	8 1/2	G	Longworth Management Limited	Langham Place Office Tower	G
HKR Limited	United Daily News Centre	G	Mantex Services Limited (Lido Garden Management Services Centre)	Lido Garden	G
Hong Kong Convention and Exhibition Centre (Management) Limited	Hong Kong Convention and Exhibition Centre	G	Metropark Hotel Kowloon	Palm Court Western Restaurant	G
Hong Yip Service Company Limited	K-Point	G	New World Facilities Management Company Limited	Y Loft, Youth Square	G

# HKQAA Recognition Program for Organisations 2021 Business Resilience & Community Contribution Awards Awardees List



## Gold Seal (G) / Silver Seal (S) for Business Resilience & Community Contribution

New World Facilities Management Company Limited	Youth Square (Performance)	G	Sino Estates Management Limited	Pacific Plaza	G
Ngong Ping 360 Limited		G	Sino Estates Management Limited	Ping Wui Centre	G
Nina Hospitality Company Limited	Canton Pot	G	Sino Estates Management Limited	Ritz Plaza	G
Nina Hospitality Company Limited	Lodgewood by Nina Hospitality I Mongkok	G	Sino Estates Management Limited	Rosedale Gardens	G
Nina Hospitality Company Limited	Nina Hotel Causeway Bay	G	Sino Estates Management Limited	Shatin Galleria	G
Nina Hospitality Company Limited	Nina Hotel Island South	G	Sino Estates Management Limited	Silversea Place	G
Nina Hospitality Company Limited	Nina Hotel Kowloon East	G	Sino Estates Management Limited	Sino Plaza	G
Nina Hospitality Company Limited	Nina Hotel Tsuen Wan West	G	Sino Estates Management Limited	Skyline Tower	G
Nina Hospitality Company Limited	The Lily	G	Sino Estates Management Limited	Springdale Villas	G
Park Summit Commercial Management Company Limited	Park Summit	G	Sino Estates Management Limited	THE CAMPHORA	G
PLAZA HOLLYWOOD LIMITED	PLAZA HOLLYWOOD	G	Sino Estates Management Limited	The Hennessy	G
Regentville Estate Management Company Limited	Regentville Shopping Mall	G	Sino Estates Management Limited	THE HILLSIDE	G
Royal Plaza Hotel Management Limited	Royal Plaza Hotel	G	Sino Estates Management Limited	The Humphreys	G
S.H.K. Real Estate Management Company Limited	Sun Hung Kai Centre	G	Sino Estates Management Limited	The Johnston	G
Sino Estates Management Limited	38 Repulse Bay	G	Sino Estates Management Limited	The Staunton	G
Sino Estates Management Limited	148 Electric Road	G	Sino Estates Management Limited	The Waterside Shopping Mall	G
Sino Estates Management Limited	Argyle Centre Phase I	G	Sino Estates Management Limited	Three Bays	G
Sino Estates Management Limited	Avon Mall	G	Sino Estates Management Limited	Tsim Sha Tsui Centre	G
Sino Estates Management Limited	Bowen's Lookout	G	Sino Estates Management Limited	Tuen Mun Town Plaza Phase 1	G
Sino Estates Management Limited	Cameron Plaza	G	Sino Estates Management Limited	Tuen Mun Town Plaza Phase 2	G
Sino Estates Management Limited	Commercial Accommodation of Corinthia By The Sea	G	Sino Estates Management Limited	Venice Gardens	G
Sino Estates Management Limited	Commune Modern - 28 Market	S	Sino Estates Management Limited	Waterside Plaza Shopping Mall	G
Sino Estates Management Limited	Empire Centre	G	Sino Estates Management Limited	Winfield Commercial Building	G
Sino Estates Management Limited	Exchange Tower	G	Sources Fame Management Limited	3 MacDonnell Road	G
Sino Estates Management Limited	Far East Finance Centre	S	Sources Fame Management Limited	Nina Mall 1	G
Sino Estates Management Limited	Ginza Square	G	Sources Fame Management Limited	Nina Mall 2	G
Sino Estates Management Limited	Golden Plaza	G	Sources Fame Management Limited	One Hennessy	G
Sino Estates Management Limited	Hong Kong Pacific Centre	G	Sources Fame Management Limited	University Heights	G
Sino Estates Management Limited	Kwun Tong Harbour Plaza	G	The Coronation Estates Management Limited	Coronation Circle	G
Sino Estates Management Limited	Marina House	G	The Hermitage Estates Management Limited	Olympian City 3	G
Sino Estates Management Limited	Mayfair Lane	G	Together Management Company Limited	Papillons Square	S
Sino Estates Management Limited	Ocean Building	G	Together Management Company Limited	Residence 228	G
Sino Estates Management Limited	Oceania Heights	G	Zhen Hua Engineering Company Limited	Tseung Kwan O-Lam Tin Tunnel-Road P2/D4 and Associated Works	G
Sino Estates Management Limited	Olympian City 1	G			
Sino Estates Management Limited	Olympian City 2	G			
Sino Estates Management Limited	Omega Plaza	G			
Sino Estates Management Limited	One Capital Place	G			
Sino Estates Management Limited	Park Ivy	G			